

RE: I) THE SUPPLY, DELIVERY, INSTALLATION, CONFIGURATION AND COMMISSIONING OF THREE COMPUTER SERVERS, STORAGE DEVICES AND SOFTWARE FOR THE TANZANIA ELECTRONIC INVESTMENT SINGLE WINDOW SYSTEM (TEIW) AND;

II) THE SUPPLY AND DELIVERY OF 609 DESKTOP COMPUTERS EACH WITH A UPS FOR THE ONE STOP CENTRES IN 9 REGIONS AND 185 LOCAL GOVERNMENT AUTHORITIES (LGAS) IN TANZANIA.

REFERENCE NUMBER: EC-INTPA/DAR/2024/EA-OP/0062

Subject: Questions and Answers

No.	Questions	Answers
1.	<p>The ITT item 1.1 and item 11 Part 2 indicates Prices to be quoted on a "DDP basis excluding VAT and duties for the supplies tendered". The Incoterms 2020 defines DDP as Delivered Duty Paid meaning Seller is responsible for the Duties and Taxes. Item 12 states "The European Commission and United Republic of Tanzania have agreed in the Financing Agreement 041-067 "Support for Business Environment, Growth and Innovation" to grant EU funded projects 'most favoured nation status', which in effect allows the full exemption from the following taxes: duties, value added tax (VAT) or equivalent taxes.</p> <p>Following the above, it means supplies of Lot 1 and Lot 2 will be exempted from Duties and Value Added Taxes (VAT) meaning the indicated Incoterm DDP is incorrect for the pricing purposes.</p>	<p>The indicated Incoterm, DDP, is correct. Tax exemption provided under the financing agreement is not automatic. There are procedural steps to comply with Tanzania Revenue Authority when supplies arrive in the United Republic of Tanzania. The Contractor will be responsible to follow the procedures in clearing the supplies with Customs Department of Tanzania Revenue Authority. The Contracting Authority shall fulfil its obligation of issuing the Contractor with the necessary support documentation.</p>

2.	Please clarify whether DAP (Delivered At Place) or DPU (Delivered at Place Unloaded) should be the correct Incoterm to be used for pricing purposes?	The correct Incoterm to be used is DDP (Delivered Duty Paid)
3.	As items need to be imported into the country, please clarify whether the consignee will be the Procuring Entity due to availability of exemption or exemption certificate will be issued to supplier or seller if consignee isn't Procuring Entity?	Reference is made to Article 12 of the draft contract's special conditions, "The supplies must be Delivery Duty Paid (DDP). The contractor must subscribe an insurance policy to cover any risks and damages involved in the transport of the supplies up to the place of destination."
4.	From the technical specification given of 609 desktop computers, I would like to know if the desktop computers are All-in-One model or a separate workstation and monitor aside models	The required 609 desktop computers are separate workstation and monitor models <u>NOT</u> All-in-One models.
5.	Please clarify if you are requesting a Tower computer or Small form factor computer.	The required computer model is Tower Computer computer model. This choice aligns with our specific technical requirements and operational needs, ensuring optimal performance and scalability for our applications.
6.	For this item you have specified: Input Connection Type: Hard Wire 3-wire That is a requirement for three-phase UPS that is suitable for server rooms and data centres. The UPS that you require in that bid is a small PC UPS to be connected to the client host	The tenderer must comply with the requirements of the technical specifications regarding the input connection type. The intention is to connect the small PC UPS to the client PC, which requires a minimum IEC C13 connector.

	computer. Please review and remove that requirement from the technical sheet.	
7.	For this item you have specified: Typical backup time at full load: minimum 390 Watts Usually, that is a requirement for a specific time frame during which the UPS must backup the computer connected to it. Please clarify this requirement.	The requirement for the typical backup time at full load is a minimum of 4.6 minutes at 390 Watts. This ensures sufficient time to safely manage any power interruptions for the connected equipment.
8.	Latest processors on latest servers have higher core-count and lower speed. Latest processors have 50-80% higher performance for general workloads than previous 1 or 2 generation processors. Do you still want processors with minimum 2.9GHz? (There is 1 much higher priced processor meeting this requirement)	The requirement is for processors with a minimum speed of 2.9 GHz. This specification is essential to meet our performance needs, even with the advancements in core counts and overall efficiency in the latest processors. The tenderer is allowed to offer supplies with higher specification on the item.
9.	Earlier generation of servers (which meet the 3200MT/s memory requirement) are still available, but are reaching end of sale in 3 months. How long will purchase process take, else these servers & processors will not be orderable.	The indicated specification of 3200 MT/s memory for server memory requirements is a minimum requirement. This specification is crucial for our needs, and we are prepared to proceed with servers that meet this requirement. The tenderer is allowed to offer supplies with higher specification on the item.
10.	What are the network requirements for the server – 1Gbps/ 10Gb Base-T/ 10Gb SFP+/ 25Gbps and how many ports?	The requirement is a 10Gb SFP+ connection with a minimum of 2 to 4 ports. This configuration will ensure optimal network performance and meet our operational needs.

11.	What is the required connectivity for storage – e.g. 16Gb FC/ 32Gb FC/ 10Gb Base-T/ 10Gb SFP+/ 25Gb SFP28?	The requirement is a 16Gb FC connection to ensure reliable and high-performance data transfer, aligning with our storage infrastructure needs.
12.	What is the ration of SSD & SAS drives required?	The requirement is a storage configuration of 60% SSD and 40% SAS drives. This balance will ensure optimal performance and storage efficiency for our needs.
13.	Are there any other requirements for the storage in terms of performance, as there are multiple options – entry level, midrange etc that can both support SSD & SAS but would they meet your expected performance?	There are no additional requirements beyond the specified SSD and SAS configuration. This setup will meet our expected performance needs.
14.	There are multiple hypervisor options – Microsoft Hyper-V, Nutanix, Red Hat Linux KVM, VMware etc – what is required, depending on use case, client’s technical expertise etc?	The requirement is VMware as the hypervisor solution, given its compatibility with our use case and the technical expertise of our team. This choice will best meet our operational needs and ensure efficient management of our virtual environments.
15.	Hypervisors are licensed differently, and some of them require info on how many virtual machines will run on the servers – so the appropriate license can be proposed.	The required hypervisor licensing is that which supports an unlimited number of virtual machines. This will ensure flexibility and scalability to meet our operational needs without constraints.
16.	On the instruction To Tenderers document section 4.0 Origin.	Reference is made to Article 10 of the draft contract’s special conditions, “All goods purchased must originate in an eligible source

<p>It requires that all the goods sourced for supply for this tender must be manufactured in the European Union, however most well-known computer brands are NOT from the European Union.</p>	<p>country as defined in the 11th European Development Fund. For these purposes, ‘origin’ means the place where the goods are mined, grown, produced or manufactured. The origin of the goods must be determined according to the EU Customs Code or to the relevant international agreement applicable.”</p> <p>Please follow the following link for more information: https://wikis.ec.europa.eu/download/attachments/44168960/a2a_ec_programmes_eligibility2014_2020_en.docx</p>
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